



Easy read questionnaire for disabled residents





The NHS and local Healthwatch want to make sure you are getting the information you need about Covid.



We also want to know what difference any changes to your care are having on your life.



Question 1:

Is it OK for Healthwatch to use your answers?

- ☐ YES *Go to Question 2*
- ☐ NO *End the survey here*



Question 2 :

What borough do you live in?

The borough is the same as your local council.



Question 3A :

Do you have a physical disability?

For example, it's difficult to use your arms or legs.

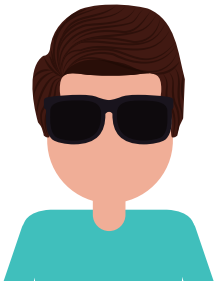
☐ YES ☐ NO



Question 3B :

**Do you have a learning disability,
or a learning difficulty like dyslexia or ADHD?**

☐ YES ☐ NO



Question 3C :

Are you blind or partially sighted?

☐ YES ☐ NO



Question 3D :

Are you deaf or hard of hearing?

☐ YES ☐ NO



Question 3E :

**Do you have another disability or
long-term illness?**

☐ YES ☐ NO

If yes, what is it?



Question 4:

Does someone help you with things like getting dressed, washing or cooking?

☐ YES ☐ NO

If NO, go to question 5

Question 4A

If yes, who?



☐ My mum, dad or other family

☐ My partner

☐ My children under 18

☐ Friends

☐ Paid carers

Question 5

Nowadays, do you...



☐ Only leave home when you really have to, because of COVID.

☐ Only leave home when you really have to, because of your disability.

☐ Leave home when you want to.



Question 6

Did you get any information about your health and care and Covid?

☐ YES ☐ NO

If NO, go to question 6A



Question 6A

If yes, from whom?



☐ Friends and family



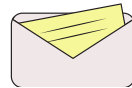
☐ Someone like your doctor or carer



☐ TV, radio, newspapers



☐ Internet



☐ Letter from the Government or NHS



☐ Text from the Government or NHS



☐ Other (please say what)



Question 7

How would you like to find out about Covid and the Covid vaccine?



☐ Phone



☐ Text message



☐ Letter



☐ Email



☐ Video call



☐ Face to face



☐ Other



Question 8

Have you had any information about...



GOOD
I could
understand it



BAD
I couldn't
understand



No
information



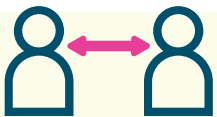
How to stay safe
in the pandemic

☐☐☐

Changes to your
healthcare

☐☐☐

Changes to your
home care

☐☐☐

Staying away from
other people

☐☐☐

Wearing a mask

☐☐☐

What to do if
you think you
have COVID

☐☐☐

How to get a
COVID test

☐☐☐

How to get a
COVID vaccine

☐☐☐



Question 9A

Do you want to have the Covid vaccine?

☐

Yes

☐

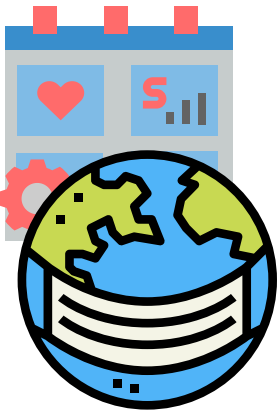
No

☐

Don't know

Question 9B

If no, why not?



Question 10

How did your daily life change because of Covid and the lockdown?



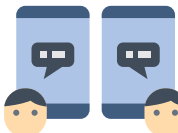
Can you still see your friends?

☐

Yes

☐

No



Do you talk to your friends on the phone/ online?

☐

Yes

☐

No



Can you still see your carers?

☐

Yes

☐

No

☐

I don't have carers



Do you feel sad or worried?

☐

Yes

☐

No



Anything else?



Question 11

Have you had Covid?

☐

Yes and I went to the hospital

☐

Yes and I stayed at home

☐

No

If not, go to page 9



Question 11A

If you had Covid, tell us about any doctors or nurses who took care of you or talked to you



Were they nice to you?

☐

Yes

☐

No



Did you have to wait a long time to talk to them?

☐

Yes

☐

No



Did you understand what they told you?

☐

Yes

☐

No



Anything else?



Question 12

Did you see your GP recently?

☐

Yes

☐

No

If not, go to page 10



Question 12A

How did you talk to your GP?

☐

Telephone

☐

Online

☐

In person

Question 12B

Please tell us about your GP!



Is your GP nice to you?

☐

Yes

☐

Sometimes

☐

No

Do you have to wait a long time to talk to them?

☐

Yes

☐

Sometimes

☐

No



Do you understand what they tell you?

☐

Yes

☐

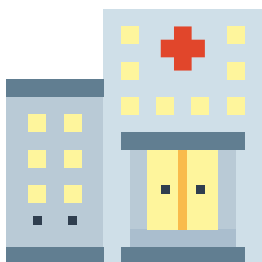
Sometimes

☐

No



Anything else?



Question 13

Did you see a doctor or nurse in a hospital recently?

☐ Yes ☐ No

If not, go to page 11



Question 13A

How did you talk to them?

☐

Telephone

☐

Online

☐

In person

Question 13B

Please tell us about the doctors and nurses at the hospital!

Are they nice to you?

☐

Yes

☐

Sometimes

☐

No

Do you have to wait a long time to talk to them?

☐

Yes

☐

Sometimes

☐

No

Do you understand what they tell you?

☐

Yes

☐

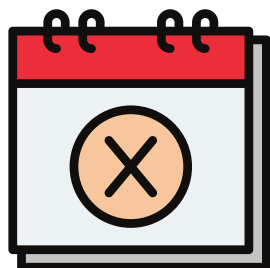
Sometimes

☐

No



Anything else?



Question 13C

Were any appointments cancelled?

☐

Yes

☐

No

If yes, how much did it bother you?



Not at all

☐

A little

☐

A lot

☐



Question 14

Did you see a therapist or a doctor for your mental health recently?

☐ Yes ☐ No

If not, go to page 12



Question 14A

How do you talk to them?

☐

Telephone

☐

Online

☐

In person

Question 14B

Please tell us about the professionals who help with your mental health!



Are they nice to you?

☐

Yes

☐

Sometimes

☐

No



Do you have to wait a long time to talk to them?

☐

Yes

☐

Sometimes

☐

No



Do you understand what they tell you?

☐

Yes

☐

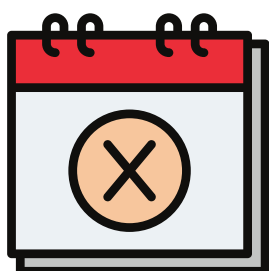
Sometimes

☐

No



Anything else?



Question 14C

Were any appointments cancelled?

☐

Yes

☐

No

If yes, how much did it bother you?



Not at all

☐

A little

☐

A lot

☐



Question 15

Do nurses come to your home to look after your health?

☐ Yes ☐ No

If not, go to page 13



Question 15A

Do nurses wear masks and gloves?

☐ Always ☐ Sometimes ☐ Never

Question 15B

Please tell us about the nurses who come to your home!



Are they nice to you?

☐ Yes ☐ Sometimes ☐ No



Do they come to your house on time?

☐ Yes ☐ Sometimes ☐ No



Do you understand what they tell you?

☐ Yes ☐ Sometimes ☐ No

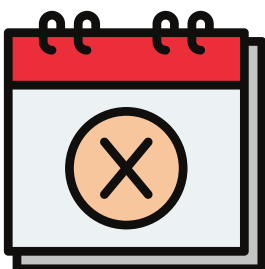


Anything else?

Question 15C

Were any appointments cancelled?

☐ Yes ☐ No



If yes, how much did it bother you?



Not at all

☐

A little

☐

A lot

☐



Question 16

Do paid carers come to your home to help you?

☐ Yes ☐ No

If not, go to page 14



Question 16A

Do carers wear masks and gloves?

☐ Always ☐ Sometimes ☐ Never

Question 16B

Please tell us about your carers!



Are they nice to you?

☐ Yes ☐ Sometimes ☐ No



Do they come to your house on time?

☐ Yes ☐ Sometimes ☐ No



Do you understand what they tell you?

☐ Yes ☐ Sometimes ☐ No

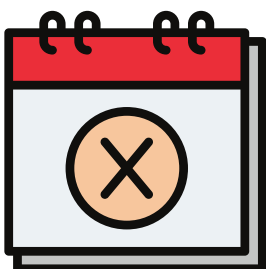


Anything else?

Question 16C

Were any appointments cancelled?

☐ Yes ☐ No



If yes, how much did it bother you?



Not at all

☐

A little

☐

A lot

☐



Question 17

Do you go to a day centre?

- ☐ Yes ➡ *Go to page 15*
- ☐ I did, but now it closed ➡ *Go to page 16*
- ☐ No ➡ *Go to page 17*



Question 18A

How is the help you get from your day centre?



Very good	Good	OK	Not good	Bad	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Question 18B

Is your day centre doing things differently because of Covid? How?



Do you have to go less often than before?

☐ Yes ☐ No



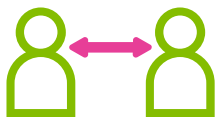
Are there activities you can't do anymore?

☐ Yes ☐ No



Do you have to wear a mask?

☐ Yes ☐ No

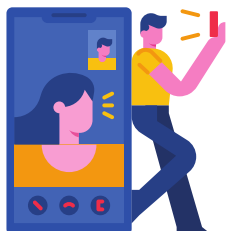


Do you have to stay away from people?

☐ Yes ☐ No



Anything else?



Question 18C

Is your day centre doing things online or on the phone during lockdown?

☐ Yes ☐ No ☐ Don't know

If yes, do you ever participate?

☐ Yes ☐ No



Question 19A

For how long has the day centre been closed?

Question 19B

How much does it bother you that the day centre is closed?



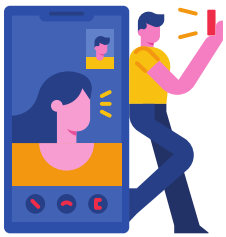
Not at all

☐

A little

☐

A lot

☐

Question 19C

Is your day centre doing things online or on the phone instead since it closed?

☐

Yes

☐

No

☐

Don't know

If yes, do you ever participate?

☐

Yes

☐

No



Question 19D

Did you receive any extra help (such as carers at home or advice) since your day centre closed?



YES
and it was
useful

☐

YES
but it was
not useful

☐

No extra
help

☐

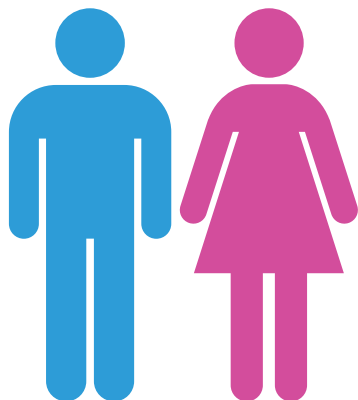


Question 20

**Do you want to tell us anything else
about your life and your care?**



We just need to ask a bit about you to make sure we are talking to all sorts of people.

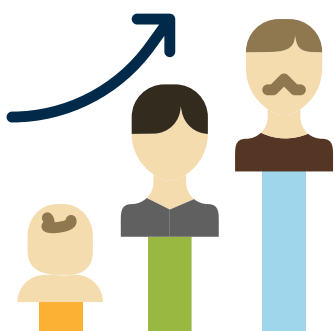


Question 21

What is your gender?

☐ Male ☐ Female

☐ Other



Question 22

How old are you?



Question 23

Are you...



☐ Going to work



☐ Looking for jobs



☐ Going to school



☐ None of these

Question 24

Are you...

☐

African

☐

Arab

☐

Asian British

☐

Bangladeshi

☐

Black British

☐

Caribbean

☐

Gypsy or Irish Traveller

☐

Indian

☐

Pakistani

☐

White British

☐

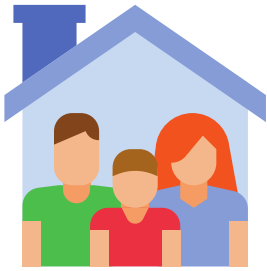
Any other white background

☐

Any mixed background

☐

Other



Question 25

Who do you live with at home?



☐ My parents/ siblings/ relatives



☐ My partner



☐ My children under 18



☐ My grown up children



☐ My friends



☐ Paid carers



☐ I live alone

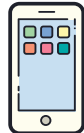


Question 26

Do you have these at home?



☐ Computer or laptop



☐ Smartphone



☐ Internet

Question 27

Do you know how to use the internet?



Very well

☐

A little

☐

Not at all

☐



**Thank you very much
for telling us
what you think!**



**Can we ask you some more
questions later?**

☐ Yes ☐ No

**Can we talk to you about
what you told us now?**

☐ Yes ☐ No



**Do you want to take part in a
raffle to win an Amazon voucher?**

☐ Yes ☐ No

Please leave us your contact details!



Name



Phone



E-mail

*You don't have to, but we need them for
the raffle or if you want to talk again!*